



**FIELD OF APPLICATION AND QUALITY
POLICY**
(4.3 – 4.4)

Rev. 02
03/09/2024

1. PURPOSE AND FIELD OF APPLICATION

BRF di Broch Rachele & C. S.r.l. has developed the following Quality Management System to fulfil the following scope, in accordance with UNI EN ISO 9001:2015:

**Design, construction, installation, retrofitting and service of
machine tools.**

All Quality System documentation is the exclusive property of BRF di Broch Rachele & C. S.r.l. and cannot be distributed or used without prior authorisation from the Company Management.

2. QUALITY POLICY

BRF di Broch Rachele & C. S.r.l. aims to optimise all its internal processes, through an ever-increasing search for new innovative technologies, for the production of transfer machines and spare parts, which meet the needs of its Customers in both productive and financial terms. The increase in turnover, the opening of business relations with companies outside the national territory and the constant increase in the requests of our customers, mean that the various functions (understood as roles within the company), must carry out targeted and meticulous work to guarantee precision, flexibility and punctuality in deliveries, reducing costs to a minimum.

Everyone's constant commitment to **risk analysis and improvement actions** during the development and production of transfer machines must be interpreted as an **opportunity**, which will allow the company to find new Customers, including in new foreign markets thanks to cost reductions, and to satisfy internal needs as well, thanks to the improvement and optimisation of working methods. The company's strength lies in:

1. Investments in new innovative technologies, for the production of transfer machines and spare parts, which meet the needs of Customers in both productive and financial terms;
2. Young personnel with at least ten years' experience in the field and quick learning skills;
3. Constant monitoring of job progress and real-time resolutions of any production problems or Customers' requests;
4. Use of certified, high-quality materials;
5. Flexibility in interventions, both on site and at the Customer's premises, in order to provide both consultancy assistance and solutions to any product or process problems.



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For the company, 'Service' also means Working Environment and Image. Compliance with safety regulations is an important component in improving both the working environment and the personal safety of each individual and the community.

The management, with everyone's cooperation, aims at the:

- Compliance with existing laws and agreements;
- Clear and documented assignment of the expected obligatory roles, according to one's own expertise, but making all staff involved accountable;
- Integrating the security system into the already established quality management system
- Continuous improvement in prevention;
- Employees' informing and training;
- Employees' involvement and consultation;
- Periodic review of safety documentation, Policy, Objectives and programmes within the Company.

Safety and health in the company are fundamental aspects, which must be constantly monitored and improved to ensure a healthy and clean workplace. In this aspect, the company will aim to quickly adapt to all minimum requirements for the sector and will carry out effective staff training with subsequent monitoring of the results achieved.

The company is strongly oriented to ensure the continuous satisfaction of Clients and Colleagues, to guarantee the respect and protection of the Environment, to optimise and promote the protection of Health and Safety in all contexts in which the company operates, to assume more and more responsibility and awareness regarding ESG (Environmental, Social and Governance) issues such as gender equality, decent work and economic growth, resilient infrastructures and infrastructure innovation, as well as the protection of company and personal data, etc.

BRF di Broch Rachele & C. S.r.l is constantly committed to ensuring that the processing of Personal Data is always based on the principles of lawfulness, correctness, transparency, purpose limitation and storage, data minimisation, accuracy, integrity and confidentiality. Details of the Policy adopted are available at www.brf-srl.com.

Only the efficiency of all our activities can guarantee that we remain 'alive' in the marketplace, and that we can propose ourselves to an international clientele with seriousness and competence.

QUALITY AND SERVICE AT THE RIGHT COST IS WHAT WE WANT TO ACHIEVE.